

Knowledgebase Article: Medicare X-Ray Billing

Abstract:

Medicare Australia now supports payments to chiropractors for X-rays under some circumstances. Invoicing these X-rays can be problematic, as the patient/client will not be paying for them, and as other services rendered to the patient are not funded by Medicare, it would be problematic to treat each patient/client as an insurance patient/client purely for billing X-rays. This knowledgebase article describes an alternate strategy for dealing with this challenge.

Underlying Challenge:

The main problem with the Medicare funded X-rays is that the patient/client will be self funded (or funded by a different third party) for all other services. To this extent, it is not a simple procedure to configure Capable 21C to invoice X-rays to Medicare, and other services to the patient (or another third party).

Resolution:

To resolve the problem, complete the following steps:

1. Create a new patient/client file called Medicare.
2. Update the configuration of the X-ray services so that their item codes are all ???
3. Invoice all X-rays using the Walk-In feature to Medicare directly.

When an invoice is raised for the X-ray services, Capable 21C will recognize the special item codes, and will prompt the operator to key their own item codes. In this case, keying the patient/client name is advised.

Detailed Instructions:

To update the configuration of X-ray services, complete these steps:

1. Go to Setup|Setup Appointment Types and Fees.
2. Locate the first X-ray service. Double click on it.
3. On the Service Details window, change the item codes to be ???
4. Close the Service Details window.
5. Repeat steps 2-4 for all other X-ray services.