

Communication

October 2000

Capable feedback

Here's a quick rundown on some of the latest features we've installed into Capable.

- ?? ✂ Further GST Enhancements
- ?? ✂ Enhanced anti-theft security to protect your client data even if your PC gets stolen!
- ?? ✂ Stock Control module now in full Alpha Test.
- ?? ✂ Added many new options to the statement design tool.
- ?? ✂ Added referee setup options so you can design your own referral sources.
- ?? ✂ More robust interface between Microsoft Office and Capable.
- ?? ✂ Numerous minor enhancements to make Capable easier to use.

Development continues with investigations currently underway on the use of n-tier architecture changes and ASP modelling of future versions of Capable.



Support Services

Capable 21C has always been such an easy package to use, our support services have never been stretched. However, in the last 12 months, our client base has grown so dramatically, we've decided to involve the services of a professional software support company.

Capable has now signed an agreement with Comtrendz Pty Ltd. Comtrendz is a Melbourne based software support house – and their services will gradually be coming on line over the next few weeks. Keep an eye on the Capable website for details on how to reach Comtrendz.

As Comtrendz ramps up their technicians, support requests received via e-mail will gradually be transferred over. Comtrendz will have a representative at the upcoming Chiropractors Association National Conference.

Remember, the best (and cheapest) form of support is to regularly upgrade . .

Upgrades

The Capable website has had a facelift! If you've not been to see it recently, take a look. It has a completely new appearance and the style is much easier to navigate. You can submit requests for support, purchase Capable and associated products on-line, and submit sales enquiries all from the website.

Most importantly, the member's area of the website now includes much easier instructions for upgrading to the latest version of Capable. If you've allowed your upgrade membership to lapse, don't worry. Its easy to rejoin the upgrades membership – and you can even do it on-line. If your upgrades membership lapsed less than three months ago, you can rejoin by simply paying the normal annual fee – and we'll backdate it to the date the membership expired.

Upcoming features



Capable development staff are currently working on the following enhancements:

- ?? ✂ Stock Control Reporting features
- ?? ✂ Resource management. This will make it easier to manage your appointments – preventing the same resource (eg X-ray equipment) from being double booked.
- ?? ✂ Linked appointments for multi-professional clinics.

GST – Are you meeting the governments requirements?



Many clients have asked how to setup Capable so that it provides full support for GST. The steps are very simple. First, you need to be on the latest version. It is best for you to be on version 1.5.47 or above.

Whilst version 1.5.13 supports all the mandatory requirements, you'll find additional features in 1.5.47 that make it much easier to use.

Here are the steps you need to follow:

1. Go to Setup|Settings and turn on GST. Set the GST Rate accordingly (eg 10%).
2. Go to Setup|Stationery design|Receipt Design. Alter your receipt layout to include the mandatory requirements for GST. These are ABN, Clinic Name, Practitioner Name, GST Amount – and the words 'Tax Invoice'.
3. Go to the Setup|Setup Appointment Types and Fees window. Work through each of your fees one at a time. For each fee, you will need to check – the GST percentage, and the price. Capable will not automatically adjust your fees when you turn on GST. You will need to do this yourself.

Its all pretty straightforward. For detailed instructions, contact Dr Chris Hume-Philips and get a copy of his clinic handbook 'Simply Capable'. It covers the GST issue and many other Capable features with clear, easy-to-use instructions. Take a look on our website www.capablesoftware.com.au for more details.

Make sure that you contact your accountant before making any changes.

Capable
Software

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«Contact_Name»
«Client_Name»
«Client_Address»
«Client_Address_2»
«Client_Suburb» «Client_State» «Client_Postcode»
«Country»