

Capable 21C current enhancements

5/12/05 1.5.368 Added a special care notes feature to allow the practitioner to record special care notes in the Visit Listings window. Special care notes do not change from visit to visit. The Special Care notes are also accessible from patient/client details.

5/12/05 1.5.367 Completed the Wellness Calendar feature. This feature will produce a very fancy calendar instead of the regular printed schedule. The calendar supports coloured shading for school holidays or other significant events and can also print images or icons on the days of appointments. In the original specification and design, an image of an apple was used on the days with appointments. To access this new feature, go to Setup|Settings, navigate to the 'Other' tab, locate the Wellness Calendar system component and change the 'Wellness Calendar Enabled' option from False to True. Once the feature has been enabled, the special dates, graphics and coloured shading can all be setup from the Setup|Setup Wellness Calendar option.

30/11/05 1.5.366 Enhanced the error management code in the 'Check Schedule' feature to ensure that any errors that may occur will not force Capable 21C to shut down. Also altered the internal date handling in this feature to reduce the risk of Windows date handling nuances from causing possible runtime errors.

30/11/05 1.5.365 Enhanced the waiting room feature further to permit each PC to be configured such that a click on a patient/client in the treatment area window will either open Visit Notes or open the Receipt.

30/11/05 1.5.365 Corrected a defect that was introduced in the v1.5.364 release that would produce a runtime error if the Product Sales button was used. This error should no longer appear.

30/11/05 1.5.365 Improved the behaviour of the Office Area properties window so that if an operator attempts to choose a new colour, and then cancels the operation, the colour will default back to the same background grey as the other windows.

30/11/05 1.5.365 Altered the family payment feature to provide a warning if an operator attempts to transfer credit from a family member who has no credit. The message is purely a warning, and does not prevent the operator from proceeding.

30/11/05 1.5.365 Corrected a defect in the Product Group setup window that would produce an invalid procedure call error when the name of a new product group was altered. This error should not occur, and the fix should prevent its re-appearance.

*****CRITICAL UPDATE***** v1.5.364

Note that this update corrects some problems and enhances the way that Capable 21C handles its internal security system. For offices that have the full security system turned on, some staff may no longer be able to access certain features. See three separate items below for full details.

28/11/05 1.5.364 Altered the SMS Messaging code to wait for responses from the respective SMS Servers, interrogate those responses and only move patients/clients out of the tracking windows if the SMS's were transmitted successfully. If an SMS fails, Capable 21C will now advise how many messages failed, and will leave the affected patients on the list for further action.

28/11/05 1.5.364 Corrected a defect whereby Capable 21C would produce a runtime error 'Record is deleted' if an appointment is moved inside the same day and a reminder is required on the new appointment. The fix should prevent this error message from appearing again.

28/11/05 1.5.364 Introduced a new Waiting Room Feature in Beta. Customers wishing to participate in this Beta program should contact Capable Software by e-mail at CapableHQ@capablesoftware.com.au. Customers without technical support contracts will not be able to participate in the Beta program. The waiting room feature is explained in detail in the knowledgebase article at

[http://www.capablesoftware.com.au/FAQs/KB-Setup Treatment Area Mode.pdf](http://www.capablesoftware.com.au/FAQs/KB-Setup%20Treatment%20Area%20Mode.pdf) . It allows offices

to define a range of office areas (eg Reception, Hot Chairs, Treatment Areas, etc). It then registers clients/patients into the Reception area when they first arrive in the office. This is acknowledged by Capable 21C when an operator single left clicks on an appointment. Once a person has been registered into reception, they can be moved to other areas in the office. In addition, PC's located in areas other than reception can be switched into a different mode for treatment areas. This allows practitioners to see who is in each area, along with Photos for easy recognition. Each area can be colour coded to make it easier for the practitioner to know who is where. Furthermore, a single click on the name or photo of the person invokes the Visit Notes window for easy access to Visit Note entry. Detailed enhancements to the security system go along with this enhancement to allow offices to tightly control access to PC's in treatment areas. This may be necessary to ensure that Patient/Client privacy is protected in offices that are not open plan.

28/11/051.5.364 Enhanced Capable 21C's security system whereby an operator could end the shift without being selected. This meant that any staff member could end the shift irrespective of whether they were logged on or not. It is appropriate that a staff member can start a shift before they select themselves as an operator, as this process also selects them as the current operator. However, the system should not allow an operator to end the shift if they are not currently selected.

28/11/051.5.364 Enhanced Capable 21C's security system so that operators can be granted or denied access to the Live Updates menu. By default no existing security privileges will be altered. New staff members that area created with the 'Total Access' or 'Senior' security privileges will have access to the Live Update menu. New staff created with 'Minimal Access' will not have access to the Live Update menu. Any staff member's privileges can be customised to grant or deny this access.

28/11/051.5.364 Corrected a defect whereby staff who had been denied access to certain features accessible from the To Do List where still able to access those features. This has now been corrected. Historically, if a staff member where denied access to a To Do List feature (eg Weekly Reports), they would not be able to access that feature by clicking the 'Action Other Items' button. Nor would they be able to access the feature by Right Clicking on the To Do List item when it appeared. However, they would be able to access the feature by left clicking on the item on the To Do List. This behaviour was inconsistent with the design of Capable 21C and has now been corrected. Offices that encounter problems with staff members not being able to access features can adjust the security privileges for each staff member via Setup|Setup Operators.

27/11/051.5.364 Corrected a defect in the label printing code whereby it would not print the 'Title' component of a label correctly.

24/11/051.5.363 Altered the behaviour of the permanent notes window when a receipt is being processed to ensure that it does not alter the permanent notes when the receipt is minimised and restored.

24/11/051.5.363 Enhanced the current debtor summary list so that it can optionally include or exclude patients that have not had recent visits. This option will only be offered to the operator if the system setting for recent visits is enabled. In most installations, patients/clients need not have had a visit recently to be included in statement runs. In those sites where patients/clients must have had a visit recently, this feature will be useful in including or excluding those patients who have not had a recent visit from the summary of debtors.

24/11/051.5.362 Enhanced the upgrade process implemented in v1.5.359. That particular upgrade could fail if there were invalid Cheque entries already recorded in the system. This enhancement fixes those invalid cheque entries before attempting the v1.5.359 upgrade.

24/11/051.5.362 Enhanced the Patient/Client Details window and some underlying code to make them more resilient to damaged address data in the database. This should prevent a runtime error 94 (Invalid Use of Null) from coming up when Patient/Client Details is opened.

22/11/051.5.361 Enhanced the Setup screens for Appointment Types and Fees and also for practitioners so that they do not produce spurious runtime errors (35603) if there are invalid appointment type names (eg numeric names such as '1'). Capable 21C was not designed to handle numeric names for appointment types, but as it allows numeric names to be entered, it has now been enhanced to deal with them without producing these runtime errors.

22/11/051.5.361 Re-instated the message window that appears at the end of an invoice if the patient/client receives services at a non-standard charge. If the fee has been altered during the receipt, the system will now prompt the operator if they wish this fee to become the patient/client's regular fee.

18/11/051.5.360 Disabled some internal code in the appointment book that was introduced with the prototype of Capable Extreme. This code added no useful or visible features to Capable 21C, but has produced some error messages. Disabling the code should remove any possible occurrence of those particular error messages.

18/11/051.5.360 Corrected a defect in the New Client Entry feature accessible from the File Menu. In the past, if this feature was used to enter a new client/patient, and a defined fee was specified, Capable 21C would report an error to do with Defined Fees when the operator attempted to Save and Exit from the Patient /Client Details window. This error will no longer occur.

17/11/051.5.359 Corrected a defect that would cause incorrect information to be reflected on a banking slip if a patient/client had paid for a single visit using two payment methods that are both itemised on banking slips. The defect would result in one of the two payment methods appearing on the banking slip, but not both. This would only occur if both payments were made on the same receipt at exactly the same time.

17/11/051.5.359 Corrected a defect that would allow family payments to be half processed from within Visits and Financials by starting a simple payment and then opting to cancel when selecting the 'other family member'.

17/11/051.5.359 Enhanced the Visit Notes window so that the summary tab displays the history of visit notes in the colour that has been nominated for the practitioner that made the notes.

17/11/051.5.358 Corrected a defect in the clinical reports whereby a runtime error would appear if more than 8 report components had been selected. The system will now support up to 12 report components.

16/11/051.5.358 Altered the way that Capable 21C locates and collates cheques for banking slips. In the past, Capable 21C would compare the date of the cheque (or detailed credit card payment) with the dates at the top of the banking slip window to see if the cheque should be included. The internal formula used to compare these dates was subject to a known defect in the way that Microsoft Windows compares dates. This fix changes the way that Capable 21C compares the dates to produce more consistent results.

14/11/051.5.357 Enhanced the provider balance summary tool so that it can be run as at an effective date. If the effective date is not today's date, the tool will check all invoices up till and including the effective date. This allows offices to balance provider files as at a particular date. The ability to do this will be particularly useful for offices that wish to see what credits have become unbalanced on a provider file since a particular effective date.

14/11/051.5.357 Corrected a defect in the image viewer that would result in images being skewed out of proportion when the zoom buttons were used.

14/11/051.5.357 A recent enhancement corrected a defect whereby the reminder date would not correctly update when a patient/client schedule was altered. Unfortunately, this correction did not address the reminder date when a single appointment is changed (eg by dragging and dropping the appointment to a new date). This has now been corrected.

11/11/051.5.356 Changed the way that Capable 21C raises refunds for products that are returned to the office, or for services where a refund is provided. In particular, this affects the behaviour of Capable 21C when an operator goes to the Receipt Alteration window and clicks the 'Refund' button. In the past, Capable 21C would raise an item called '<service> refunded'. The change means that Capable 21C will now raise an item called 'Refund for <service>'. This means that statistical reports and transaction summaries will be able to separate these items more accurately into the Journal Entry section. Old refunds that have already been processed will not be affected.

10/11/051.5.356 Altered the behaviour of the 'Open Shift' window to eliminate any possibility of a runtime error 380 from occurring. This error should not happen under any circumstances.

10/11/051.5.356 Corrected a problem whereby some customers experience a 3265 error immediately after live updating from versions prior to v1.5.256.

8/11/05 1.5.356 Enhanced the SMS Messaging facility so that the patient/client's first name can be included in the message by including the text %FIRSTNAME%. Go to Setup|Setup SMS Messaging to configure the message text.

8/11/05 1.5.356 Enhanced the receipt alteration window so that it automatically detect credit transfers between family members, and also automatically handles the deletion of those items correctly.

7/11/05 1.5.355 Enhanced the setup of new appointment types so that they appear on the relevant menus as soon as they are created. In previous versions, it was necessary to close Capable 21C and re-start it for the new appointment types to start appearing.

7/11/05 1.5.355 Corrected a defect in the SMS Messaging that would yield an error message if an SMS were sent to an individual patient/client using an SMS Messaging Server other than Streetdata.

4/11/05 1.5.355 Enhanced the appointment book so that appointments dragged and dropped on the horizontal scroll bar will cause the scroll bar to scroll rather than just dropping the appointment.

4/11/05 1.5.355 Corrected a defect in the invoice printing that would result in invoices with \$0 GST Amounts if the invoice items were printed using the new Locality feature enabled on the invoice design. This defect would not affect the majority of customers using the more traditional invoice design.

27/10/051.5.355 Corrected a defect related to appointments that are completed but can be re-invoiced. This is related to the colours selected for cancelled and missed appointments.

27/10/051.5.355 Corrected the message that Capable 21C reports if an invalid SMS Messaging Server name is entered. The only valid SMS Messaging Servers at this time are www.streetdata.com.au and www.smscountry.com:81.

27/10/051.5.355 Altered the behaviour of the Patient/Client Information and Editing window such that if it is closed by clicking the X in the top right hand corner, it will now save any changes that have been made to the notes or phone numbers.

27/10/051.5.355 Enhanced the Clinical Findings form design tool to make it easier to manipulate existing forms and to allow new forms to be created.

25/10/051.5.354 Corrected a defect related to printing images from the Visit Notes window. If an operator attempts to print from the Visit Notes images tab, Capable 21C would produce an error if documents other than BMP and JPG images had been attached to the file. As those other files (eg Word Documents, Acrobat PDF files, etc) are displayed by plug ins provided by their respective vendors, Capable Software cannot guarantee that printing functionality will be available. Capable 21C will now skip those files and only print the images.

25/10/051.5.354 Corrected a defect in the security settings for the Transaction Summary window. This window would allow an operator to double click on any transaction and immediately access the Receipt Alteration window, even if the operator did not have privileges to access the Receipt Alteration window. The system will not allow this now.

21/10/051.5.353 Enhanced the Referee tracking window to include a scroll bar. Also took the opportunity to tidy up the behaviour of the buttons on that window so that they are appropriately enabled and disabled depending on how the operator manipulates the date range for searching for referees.

21/10/051.5.353 Added a new button to the list of buttons that can be placed on the button bar. This new button allows the operator to dynamically hide or display 'non appts'. 'Non appts' includes any

Change, Cancelled or Missed appointments. Once this button has been placed on the button bar, the operator can click the button to Hide Non Appointments. Hiding Non Appointments only applies to the PC being used, and will not affect the display of Non Appts on other PCs in a network environment. In addition, if any Non Appts have been configured to be hidden using Setup|Setup Appointment Book Appearance, those appointments will not be made visible by using this new button. To enable this feature, go to Setup|Setup Button Bar, and drag the new Hide Non Appts button onto the button bar at the top of the Capable 21C window.

21/10/051.5.352 Enhanced the way that Capable 21C handles patient/client files so that if the 'Statement Cover Letter' field is corrupted in the database, this does not produce runtime errors on screen. Capable 21C now handles any possible data corruption issues with this field gracefully.

21/10/051.5.351 Altered the behaviour of the Bulk Payment window so that if the 'Separate Practitioners' checkbox has been ticked in Visits and Financials before the Bulk Payments window is opened, the Bulk Payment window will itemise the outstanding amounts by practitioner. This allows an operator to post payments specifically against the practitioner to receive the payment.

21/10/051.5.350 Altered the behaviour of the Live Update code so that if the Live Update tools have been damaged, the system exits gracefully rather than gets caught in an endless loop of error messages.

21/10/051.5.349 Altered the behaviour of Patient/Client Information and editing slightly to produce more consistent behaviour. If an operator right clicks in the 'Next Action' box, a fly-out menu appears giving options to set Bring Ups or to navigate to the selected visit. However, a right click does not select the date directly under the mouse before showing the menu. This can result in the appointment book navigating to a date other than the one clicked. If the operator left clicks, this problem does not occur. To ensure consistent behaviour, the right click functionality has been disabled and can now be accessed only with a left click. If the operator right clicks, a small warning message will appear advising the operator to left click instead. Special thanks to Ambrose Chiropractic for finding this obscure defect.

20/10/051.5.349 Corrected a defect whereby if a family were moved, Capable 21C would produce a runtime error related to a record being deleted. This error should not occur, and this correction should prevent its re-appearance.

20/10/051.5.349 Enhanced the Visit Notes window to show the Patient/Client case number in the title bar.

20/10/051.5.348 Corrected a defect in the Insurance Statement production whereby the system would not accurately conceal payments that were allocated to visits after the date of payment. Theoretically, this should not happen, as insurers don't pay for visits before they happen. However, if the system has incorrectly assigned an old payment to a newer visit, this should not produce incorrect statements. The correction coded in this version ensures that statements still print correctly.

19/10/051.5.347 Enhanced the Transaction Listing code to help remove any chance of invalid or damaged data from preventing the report from printing.

19/10/051.5.347 Corrected a defect in the Visit Notes system that would prevent it from copying the notes from the previous visit. This defect was inadvertently introduced when the Visit Notes was enhanced to show the most recent visit at the top of the list instead of the bottom.

17/10/051.5.346 Enhanced Patient/Client Details to support numeric data entry into the postcode field. This was accidentally disabled in the feature enhancement in v1.5.345.

14/10/051.5.345 Enhanced the Patient/Client Search window to be marginally wider so that very long addresses can still be read.

14/10/051.5.345 Enhanced the Patient/Client Details window so that alphanumeric values keyed into the Postcode field will automatically default to upper case.

14/10/051.5.344 Corrected a defect in the Visit Notes that would incorrectly report the L Hip and Sacrum notes in the summary tab.

14/10/051.5.344 Enhanced the Debtors window to include full error handlers. Any errors produced by the Debtors window will report more information now, and will not cause the system to shut down.
13/10/051.5.343 Enhanced the statistical report so that it shows a subtotal of the services rendered as well as the various product groups that have been sold.

13/10/051.5.343 Enhanced the statistical report so that it shows the credits and debts as at both the starting date and ending date of the report. This allows practitioners to compare the figures to detect changes in the office's liabilities and assets.

13/10/051.5.343 Enhanced the receipt printing code so that all receipts can be printed in landscape mode. To do this, go to Setup|Settings and look at the Receipts tab. There is a new tick box that will enable all receipts to be printed in landscape mode. This is handy for offices that have printers that will not readily feed smaller paper 'long edge first'.

13/10/051.5.342 Corrected a defect in the Visit Notes window that would produce a runtime error 94 if there were Visit Notes recorded against a patient/client when no visit is recorded in the appointment book. In these situations, Capable 21C cannot determine which practitioner delivered the service, and will therefore default the colour of the visit to black.

13/10/051.5.342 Enhanced the behaviour of the Patient/Client Information and Editing window. In the past, if that window was open, and information was keyed into it, Capable 21C would save that information when the Patient/Client Details button was clicked so that both the Patient/Client Details window and the Patient/Client Information and Editing window reflected the same information. When the operator comes back to the Patient/Client Information and Editing window, it would automatically update itself from any changes that were made in Patient/Client Details. This caused some confusing behaviour if other windows were opened instead of Patient/Client Details. For example, if the operator opened Patient/Client Information and Editing, changed some of the information (eg permanent notes) and then opened the Visit Notes window, when the Visit Notes window was later closed, the Patient/Client Information and Editing window would revert back to the old Permanent Notes. This behaviour has been changed so that the updated permanent notes will not be lost.

11/10/051.5.341 Corrected a defect in the Visit Notes window that would produce a spurious error message if the operator cancelled from the 'Add Images' selection window.

11/10/051.5.340 Corrected a defect in the Provider Balance Summary feature that was producing spurious Journal Entries.

11/10/051.5.339 Corrected a defect in the Visit Notes code that would prevent the system from accurately capturing or reproducing notes for patients who had not yet had a visit.

11/10/051.5.338 Enhanced the configuration of practitioners so that a business name and address can be associated with each practitioner. This allows a different business name, business address, business phone number and business registration code (eg ABN/ACN) to be recorded against each practitioner. When invoices, receipts and statements are printed, if details have been entered for the practitioner, they will override the Office's business details. For this feature to work correctly, it may be necessary to alter the Receipt Designs and Statement Designs so that that the Special Capable options for 'Clinic Name', 'Clinic Address', etc are selected instead of having a hardwired office name in the design.

11/10/051.5.338 Enhanced the List All Patients feature to include the phone number on the print out.

11/10/051.5.338 Corrected a defect in the Report Locations code that would cause the appointment book to report that a practitioner was not attending a location if all appointments for that location for that day were completed. This fix only applies to offices that have the report location code enabled.

10/10/051.5.337 Further enhancements have been made to the Patient/Client Details window to try to improve the speed with which it loads. No visible change should be noted in the behaviour of the window - other than that it loads much faster now.

10/10/051.5.337 Corrected a defect whereby if the operator clicks the 'SMS' button in the Patient/Client Tracking window, after transmitting the SMS's, Capable 21C would remove

patient/clients with 'Mail' as their preferred contact instead of 'SMS'. The correct operation is that when the operator clicks SMS, the patient/clients with SMS as their preferred contact method should be removed.

5/10/05 1.5.336 Enhanced the new patient/client registration system so that the default contact method can be specified as something other than Phone. In the past, every new patient/client would have their contact method specified as Phone. Using this new feature, any of the other contact methods can be elected as the default for each new patient/client. Valid options are Phone, Mail, List Only, None, SMS or EMail. To specify the default, go to Setup|Settings and examine the 'Other' tab. Under the Tracking System component, there is a new setting called 'Default Contact Method'. Change this value as needed.

5/10/05 1.5.335 Corrected defects in the Visit Notes window that would produce unpredictable results if the window is opened for the first time on a New Patient who has never had a visit completed on the system. The system now handles New Patients appropriately and predictably.

5/10/05 1.5.334 Corrected a defect in the Bring Up List whereby it would fail to print the name of the preferred practitioner.

5/10/05 1.5.334 Corrected a defect in the Insurance Statement production in that it would fail to reliably print services that were only partially paid.

4/10/05 1.5.333 Enhanced the Visit Notes system so that schedule recommendations from the practitioner can include a number of repeats (eg 1 per month for 4 months).

4/10/05 1.5.333 Enhanced the Visit Notes system so that a summary of the last 5 visits can be seen on a single tab.

4/10/05 1.5.333 Enhanced the Visit Notes system so that the colour of the dates (listed down the left hand side) is controlled by colours defined for each practitioner. An operator can go into Setup|Setup Practitioner Details and specify which colour is required (on the Visit Notes tab). By default, all practitioners will come up in black.

4/10/05 1.5.333 Enhanced the Visit Notes system so that the default tab can be more precisely controlled. When the Visit Notes window first opens, Capable 21C determines which tab to display using the following procedure. If the patient/client has a default specified (within the Visit Notes window), that will be used. If the patient/client has no default specified, Capable 21C will check to see if the practitioner has a default specified. These can be found in Setup|Setup Practitioner Details. If the practitioner has no default specified, Capable 21C will use the system wide default. This can be found in Setup|Settings on the Other tab, under the Visit Notes system component.

28/9/05 1.5.332 Enhanced the appointment book to allow the operator to change the colour of any appointment including block outs and outside hours. To change the colour of an appointment, right click on it, and choose 'Change Appt Colour'. A colour picker window will appear for the operator to nominate the desired colour. Note that if system security is enabled, operators will need to be granted the rights to access this feature, and will need to reselect themselves as the current operator before they will be able to access this feature. Also note that if an appointment has its type changed, the colour will revert to the original colour nominated for that appointment type.

28/9/05 1.5.332 Embedded advanced error management code into the entire appointment book. This should eliminate any chance of Capable 21C shutting down as the result of a fault or database damage related to the appointment book. There should be no discernible change to the normal operation of the appointment book.

28/9/05 1.5.332 A number of customers have asked for the 'Seek' button on the appointment book to be changed back to a 'Today' button. This change was originally made in the year 2000 in version 1.5.54. By going to Setup|Settings and examining the 'Other' tab, under the 'Appointment Book' component, a 'Seek Button Behaviour' setting can be found. By changing the value of this setting to &Today, Capable 21C will revert back to the original functionality in versions prior to 1.5.54. Changing the setting back to &Seek will bring Capable 21C back to the current functionality.

28/9/05 1.5.332 Enhanced the transaction summary feature so that the operator can specify abbreviated terminology for the payment methods. Once this has been done, transaction summaries will print with the abbreviated column headings. This will help to prevent the headings from overlapping with each other. Note that when this feature is first installed, Capable 21C will set the abbreviations to be the first 3 letters of the payment method's name. This may cause some confusion if there are several payment methods with the same first three letters. If this becomes a problem, the office is advised to go to Setup|Setup Payment Methods, double click on one of the payment methods, and alter the abbreviation to suite.

28/9/05 1.5.332 Enhanced the Patient/Client Details window so that there is a 'search' feature on the Fees tab to make it easier to locate and set special fees.

28/9/05 1.5.332 Enhanced Capable 21C to support EMail from within the Patient/Client Tracking window. To use this feature, go to Setup|Setup EMail Messaging, and configure a return Email Address as well as appropriate messages for the various kinds of tracking. Each Patient/ Client file can now be configured for EMail to be their default contact method (on the tracking options tab of Patient/Client Details). In addition, the tracking window for BringUps, Recalls, Reminders, Birthdays, etc now includes a button to transmit E-mails. Note that this functionality is dependent upon some core Windows functionality. For this new feature to work, the office must have:

1. Windows 2000 or above installed; or Microsoft Outlook 2000 or above installed.

2. An appropriate EMail account configured in Microsoft Outlook

Browser based EMail services (eg like HotMail) are not supported unless Microsoft Outlook 2000 or above has been installed and configured appropriately. Capable 21C will report various error messages if the minimum requirements have not been met.

27/9/05 1.5.332 Enhanced the Appointment Book to show a tooltip over any time slot that appears in red. These slots appear in red when a practitioner is overbooked. On the multi-practitioner view, it may be difficult to ascertain which practitioner is overbooked, so the tooltip will appear when the mouse hovers over the time. The tooltip will state which practitioner is overbooked. If multiple practitioners are overbooked, only one of their names will appear.

27/9/05 1.5.332 Enhanced the SMS Messaging facility to support SMS Country Messaging. Contact Capable Software for more information about how to access SMS Messaging via SMS Country.

26/9/05 1.5.331 Enhanced the appointment book colouration code so that all appointment book colouration can be removed at once. To do this, right click on any time on the left of the appointment book, and choose 'Remove All Colouration'.

26/9/05 1.5.331 Enhanced the Patient/Client Information and Editing window such that the 'X-rays Released' button may be customised to include any text instead of 'X-rays Released to'. To change the text, go to Setup|Settings, go to the 'Other' tab and choose the Tracking System Component. There is a setting called 'Release Text' which may be changed to any alternate text.

26/9/05 1.5.330 Changes to the way that Patient/Client Details loads have been developed as a result of performance feedback received from customers using the features developed in v1.5.329. The load of the Patient/Client Details window should be significantly faster now.

22/9/05 1.5.329 As a result of customer feedback regarding Patient/Client Details being particularly slow to open, an enhancement has been developed that allows the user to measure the performance of the various aspects to loading Patient/Client Details. To enable this feature, go to Setup|Settings, go to the 'Other' tab, look for the 'System' system component and change the Performance Test value to True. Once this has been done, every time that Patient/Client Details is opened, a small window will appear showing the performance measurements of the load process. To disable the performance test change the setting back to False. Customers who are experiencing slow load times from this window are invited to turn on the performance testing feature temporarily so that they can feedback the performance results produced by the system.

22/9/05 1.5.328 Corrected a defect in the new SMS Messaging feature to do with practitioner special comments that would produce a runtime error 94 if the practitioner's setup screen was not visited prior to transmitting SMSes.

22/9/05 1.5.327 Enhanced the underlying code that retrieves Patient/Client Details from the database so that it is more robust and less likely to produce runtime errors if the underlying data is somehow damaged.

22/9/05 1.5.327 Enhanced the Setup|Setup Appointment Types and Fees function so that the duration of appointment types can be altered from within the Appointment Type Properties window as well as the Practitioner/Provider Properties window. This should make it much easier for operators to create new appointment types and configure their durations correctly.

22/9/05 1.5.326 Enhanced the Patient/Client Details window to try to improve the speed that this window loads. A number of clients have reported that this window is quite slow to open. The most common cause appears to be an excessively large list of Fees to be loaded onto the Fees tab, but it is possible that other things could be affecting the load speed. This enhancement improves the way that the fees information is accessed to try to improve the speed that the information is loaded.

21/9/05 1.5.325 Enhanced the image viewer so that it can support image formats other than BMP and JPG. The Image Viewer can now support any image or document format that can be displayed in a browser. For example, this includes Word Documents, PDFs, Excel Spreadsheets, text files, HTML files, DICOM Images (digital x-rays), movie files, audio files, etc. Attaching these other files is the same procedure as for any other image.

21/9/05 1.5.324 Enhanced the code that handles moved appointments and confirmation status such that if an appointment is moved, and it is the patient/client's next visit, and the patient/client normally receives reminders, and the operator has nominated to remove the confirmed status of the appointment, Capable 21C will automatically correct the date of reminder to match the new appointment.

21/9/05 1.5.324 Corrected a defect in the Patient/Client Schedule window that would prevent scrolling to the correct times. Scrolling up and down on the Patient/Client Schedule window should be bounded by the times configured on the Office Hours tab of Setup|Setup Business Details. This now functions correctly.

20/9/05 1.5.323 Enhanced the patient tracking printed lists to print in landscape and include the name of the preferred practitioner.

20/9/05 1.5.323 Enhanced the SMS Messaging facility such that SMS's can include special data that relates to the practitioner for the patient/client's next visit. This special data can be defined for each practitioner in the Setup|Setup Practitioner Details window. It can be included on any SMS Message by including the text %PROVDATA% on the SMS Message definition (just as the %DATE% and %TIME% can be included) via Setup | Setup SMS Messaging.

20/9/05 1.5.323 Enhanced the invoicing/receipting window to allow bring ups to be scheduled for 2 days or 3 days as well as the existing options.

20/9/05 1.5.323 Enhanced the new patient/client registration so that a flag can be set to ensure that all new patients/clients receive reminders. To enable this feature, go to Setup|Settings, go to the 'Other' tab and look in the 'New Patients' system component. The setting called 'All New Patients Get Reminders' can be set to 0 or -1, changing the value to -1 will ensure that all new patients receive reminders.

20/9/05 1.5.323 Enhanced the appointment book printout so that the practitioner's full name in the heading.

16/9/05 1.5.322 Corrected a defect in the patient/client scheduling window in that it would incorrectly report that an appointment book slot was fully booked when it was not. The system was incorrectly including changed, missed and cancelled appointments in trying to determine the number of available slots. The system now correctly only counts real appointments in determining if a slot is fully booked.

16/9/05 1.5.322 Enhanced the Setup of Appt Types and Fees to include more robust error handlers. This will mean that any errors that occur during the setup of appointment types are more likely to be caught and managed by Capable 21C, rather than cause it to shut down. This also allowed a specific

error to be trapped and repaired. If an operator added a new appointment type, deleted it without specifying a name for it and then attempted to add it again, the system would report a runtime error 457. This error will no longer occur.

16/9/05 1.5.322 Enhanced the Visit Notes system to handle damaged data more elegantly. This improvement eliminates a number of error messages that may appear if Visit Notes information has been damaged somehow.

15/9/05 1.5.321 Enhanced the appointment book so that the 'Outside Hours' grey areas can be configured to appear in a different colour. The colour can be specified via Setup|Settings on the Appointment Book tab.

15/9/05 1.5.321 Corrected a defect in the way that Capable 21C determines how far it will allow the operator to scroll down on the appointment book. In the past, it would allow the operator to scroll to show the time 2 hours before the end of the PM shift configured in Setup|Setup Business Details as the top row of the appointment book. Unfortunately, this would often result in the bottom row being close to midnight or even across into the next day. This change ensures that the operator can only scroll down far enough to show the time defined as the close of the PM shift (in Setup|Setup Business Details), or 9pm (in the absence of any setting).

15/9/05 1.5.321 Altered the way that Capable 21C handles time formats. There is a defect in the underlying database code that is provided by Microsoft that fails to recognise times in a "hh:mm:ss a.m." format. The full stops between 'a' and 'm' cause the Microsoft Database Engine to produce runtime errors. Whilst offices could alter the configuration of their PCs to change the time format to something that the database engine could handle, various changes have been made within Capable 21C to work around the problem automatically. The customer should notice no change to the behaviour of Capable 21C other than the absence of error messages (particularly in statistical reports) if their time is configured to appear with the full stops.

14/9/05 1.5.320 Added a Salutation option to the receipt design options. This allows receipt designs to be altered to use the 'Salutation' option in place of the 'Patient Name' option. If the Salutation option is used, and the 'Use preferred name' option is enabled, the patient/client's preferred name will be used. To enable this option, go to Setup|Settings, look on the General tab, and tick the checkbox for using the preferred name on the appointment book.

14/9/05 1.5.320 Corrected a defect whereby if the Patient/Client Details window becomes hidden behind the appointment book, clicking the details button in Patient/Client Information and Editing does not bring the Patient/Client Details window back to the front. This correction ensures that the Patient/Client Details window will always be brought in front of the appointment book when the Details button is clicked.

13/9/05 1.5.319 Enhanced the Visit Notes system so that a Front-On body view can be selected instead of the regular oblique view. This front-on view can be configured to be the default view by changing the system setting as follows: Go to Setup|Settings and go to the 'Other' tab. Go to the Visit Notes group and look for the Default Body Image setting. Change it to FrontOnR1 to have the front-on image used by default.

13/9/05 1.5.319 Enhanced the receipting system such that an invoice with no items and no payments may not be processed and saved. It is possible to enable the ability to process receipts this way. To change this setting, go to Setup|Settings, look at the 'Other' tab, and examine the Appointment Book group of settings. One of these is entitled 'Appt Completion Enabled'. If this value is set to 'True', appointments can be completed with no services, products or payments on them. This will also enable a menu option on the fly-out menu that appears when the operator right-clicks on an incomplete appointment to do same.

8/9/05 1.5.318 Corrected a defect in the Visit Notes that would produce a runtime error if the operator moved to the images tab on any file that had no images.

8/9/05 1.5.317 Further enhancements to the statement printing code for WA Motor Insurers. The Insurer Address for Private Patients now works correctly for both insurance and private patients. In addition, the date of accident now prints as a blank if no date of accident has been set on the file.

8/9/05 1.5.317 Corrected a defect whereby an appointment with the special care flag (the little red dot) would appear correctly on all lines of the appointment book, except the very first line. If the operator scrolls the appointment book such that an appointment with the special care flag is on the very first line, the red dot was not visible. This has been corrected such that the red dot is always visible irrespective of where the appointment appears on the appointment book.