

Communication

February 2001

Capable feedback

Here's a quick rundown on some of the latest features we've installed into Capable.

- Modified the appointment book tooltip to display the date of last visit as well as the date of next visit.
- Extended the width of Visits and Financials to ensure that sufficient space was available for the word 'Credit' in the balance field.
- Altered the default date of birth value to be 1/1/1800. This also required some changes to the standard printed lists for birthdays.
- Added 'Refund' to the list of valid journal entries for statistical reports.
- Enhanced the Product Selection window so that it supports a quick search feature. You can key the first few letters of a product's name and Capable will find it for you.
- Enhanced the display area in the Patient Scheduling window so that a) changed/cancelled/missed appts do not display, b) so that it automatically displays the same number of columns that the practitioner sees, c) it will display the slots precisely including extended appointments.
- Modified the statistical report to separate journal entries and credit transfers from the Services and Payments lists.
- Altered the Detailed Appt Book Stats printout so that the headings are more consistent with the options selected.
- Altered the behaviour of the error handlers in the Patient Search screen. Choosing 'Abort' on those screens will now cause Capable to shut down.
- A number of clients have reported problems with mail-merging through Microsoft Office 2000. Investigation with Microsoft Resources has identified the cause. Upgrading to Microsoft Office 2000 Service Pack 1 corrects the fault – and this upgrade is available directly from www.microsoft.com.

Support Services

Comtrendz has proved to be a very successful service for Capable 21C clients. Due to the relief on the Capable head office staff, several core enhancements have accelerated – and have been delivered well ahead of schedule. This is primarily evident in the high number of wishlist items resolved (in the list above). Extensive development work has been able to proceed on the stock control module, and we're anticipating a formal release in the near future.

For all support services, contact support@capablesoftware.com.au.

Ongoing Support for Microsoft™ Products

Capable has put a lot of effort into supporting a wide range of Microsoft Products. Our support currently covers Windows™ 95, 98, 98SE, ME, NT and Windows™ 2000. We also support Office™ Professional 95, 97 and 2000sr1. Due to the high cost of supporting this wide range of platforms, and ongoing reports from Microsoft regarding issues with their older products, Capable will discontinue support for Windows 95 and Office 95 from the 1st May, 2001. After this time, support for these older platforms will still be provided on a 'best endeavour' basis. If you'd like to upgrade your installation of Microsoft products, we suggest that you contact Comtrendz for advice and assistance.

Live Update

Don't forget to LiveUpdate your software regularly. Just click the 'LiveUpdate' option on the Capable menu bar. If you don't see a LiveUpdate option on your menu bar, you're probably still on a much older version of Capable (v1.3). For you, LiveUpdate is a great option, as you'll see a huge range of feature enhancements when you upgrade to version 1.5. Visit the Capable Software website for your upgrade options.